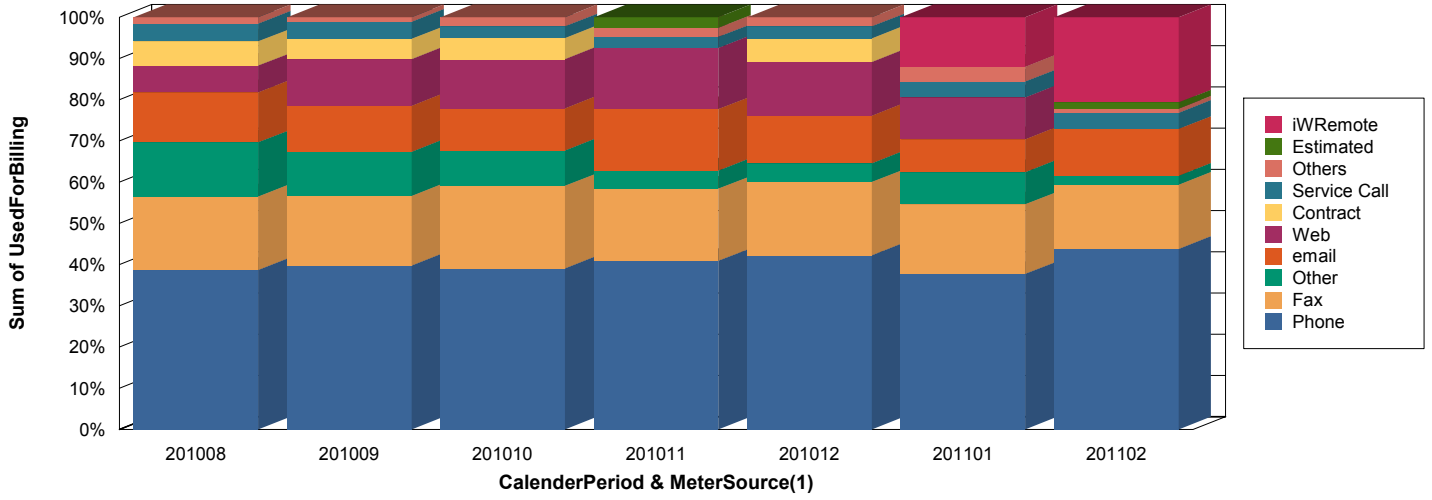
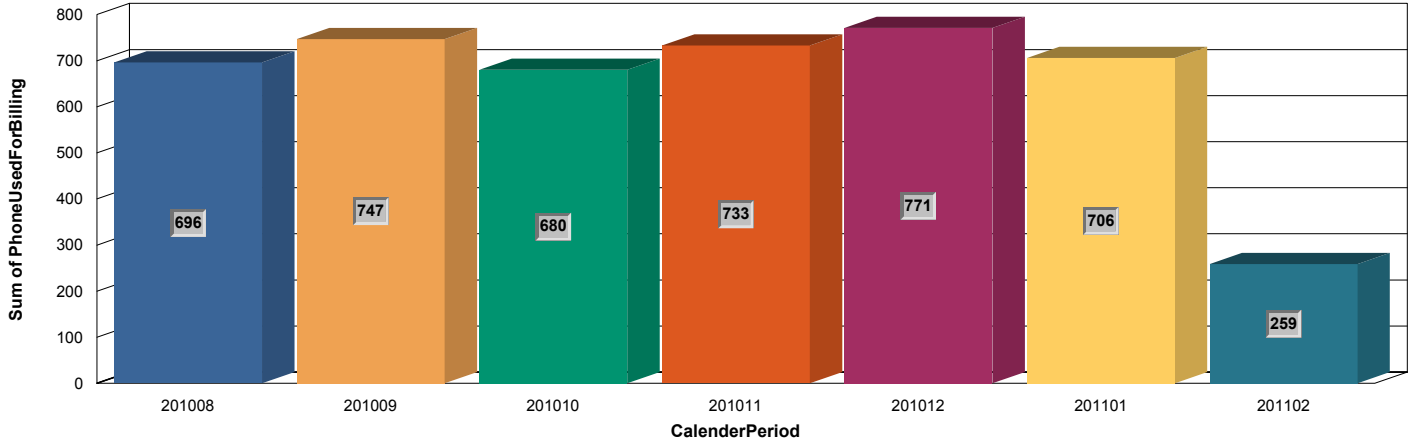


Meter Source Analysis for last 6 months

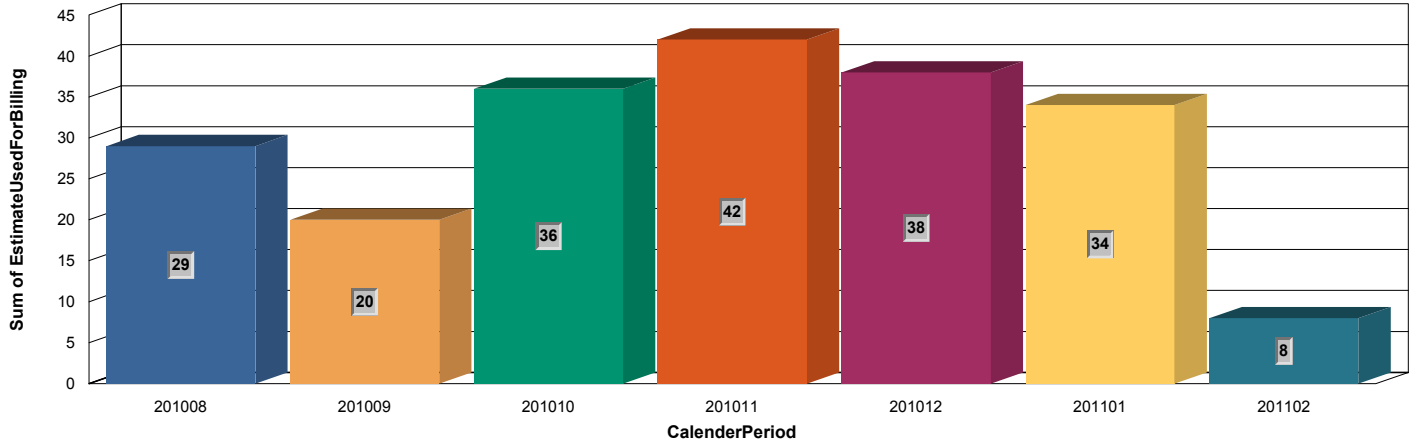
Source By Period



PhoneUsedForBilling



EstimatesUsedForBilling



Meter Source Analysis for last 6.00 months

2/11/2011

<u>201008</u>	<u>1,800</u>		Estimated:	29	1.61%	Phone:	696	38.67%
Phone	696	38.67%						
Fax	321	17.83%						
Other	237	13.17%						
email	218	12.11%						
Web	117	6.50%						
Contract	106	5.89%						
Service Call	77	4.28%						
Others	28	1.56%						
<u>201009</u>	<u>1,878</u>		Estimated:	20	1.06%	Phone:	747	39.78%
Phone	747	39.78%						
Fax	317	16.88%						
Web	213	11.34%						
email	210	11.18%						
Other	201	10.70%						
Contract	92	4.90%						
Service Call	78	4.15%						
Others	20	1.06%						
<u>201010</u>	<u>1,739</u>		Estimated:	36	2.07%	Phone:	680	39.10%
Phone	680	39.10%						
Fax	348	20.01%						
Web	208	11.96%						
email	178	10.24%						
Other	149	8.57%						
Contract	89	5.12%						
Service Call	49	2.82%						
Others	38	2.19%						
<u>201011</u>	<u>1,792</u>		Estimated:	42	2.34%	Phone:	733	40.90%
Phone	733	40.90%						
Fax	314	17.52%						
email	268	14.96%						
Web	266	14.84%						
Other	78	4.35%						
Service Call	48	2.68%						
Estimated	45	2.51%						
Others	40	2.23%						
<u>201012</u>	<u>1,825</u>		Estimated:	38	2.08%	Phone:	771	42.25%
Phone	771	42.25%						
Fax	325	17.81%						
Web	237	12.99%						
email	211	11.56%						
Contract	105	5.75%						
Other	83	4.55%						
Service Call	53	2.90%						
Others	40	2.19%						
<u>201101</u>	<u>1,871</u>		Estimated:	34	1.82%	Phone:	706	37.73%
Phone	706	37.73%						
Fax	316	16.89%						
iWRemote	224	11.97%						



Meter Source Analysis for last 6.00 months

2/11/2011

Web	190	10.15%
email	149	7.96%
Other	146	7.80%
Service Call	72	3.85%
Others	68	3.63%

201102	591	Estimated:	8	1.35%	Phone:	259	43.82%
Phone	259	43.82%					
iWRremote	122	20.64%					
Fax	92	15.57%					
email	67	11.34%					
Service Call	23	3.89%					
Other	13	2.20%					
Estimated	9	1.52%					
Others	6	1.02%					
Grand Total:	11,496.00						

